

**MOTOVARIO S.p.a.**  
**Head office and operations:**  
*Via Quattro Passi 1/3*  
*41043 Formigine (MO) Italy*  
*Tel. +39 059 579700*  
*Fax +39 059 579710*  
*info@motovario.it*  
**www.motovario.com**



**Logistics and shipments:**  
*Via Giardini 45*  
*41042 Ubersetto (MO) Italy*  
*Tel. +39 0536 843702*  
*Fax +39 0536 920672*  
*spedizioni@motovario.it*

**QUALITY MANAGEMENT SYSTEM**  
**UNI EN ISO 9001:2015**

## QUALITY POLICY

**MOTOVARIO aims to establish itself as a global supplier of mechatronic transmission systems** capable of providing products and solutions of quality and at competitive prices for customers and partners all around the world.

**MOTOVARIO products** help customers to reduce their energy consumption and environmental impact, and to create smart applications as an innovative way to anticipate market trends.

The **MOTOVARIO Management** believes:

- the **quality of the products**, in terms of both **compliance with requirements** and **customer satisfaction**, to be decisive for its success. For this reason, in addition to analysing and resolving complaints, it takes into account its customers' own "perception of quality".
- the **quality of service offered to customers**, understood as compliance with the delivery dates and "lead time" in line with the market, to be equally important.
- the reduction of waste and internal rework is essential to ensure good economic/financial results: for this reason it continuously monitors its production processes and the quality offered by the various suppliers.
- a key for success is the continuous search for new suppliers that offer good qualitative performance at economically advantageous conditions.
- it is necessary to form relationships of trust and collaboration with customers and suppliers in order to anticipate and meet the needs of the markets;



- the extension of "lean manufacturing" to all production processes to be a strategic factor.
- another strategic factor is the search for new production technologies and new types of products in the field of mechatronics.

For these reasons the **Motovario Management**

- defines clear, widespread and shared objectives within its organisation;
- procures the resources required to achieve the agreed objectives;
- measures the effectiveness of processes through the monitoring of specific indicators;
- pursues the continuous improvement of the processes, products and levels of service offered to customers;
- requires its employees to work as part of a team;
- encourages and values the human resources, **MOTOVARIO's** most important assets, by providing regular refresher courses and allowing them to hone their human and professional skills;
- guarantees the safety of its employees and of the social context in full respect of the environment.

**MOTOVARIO** works every day to be a safe and ethical company at the top of its category and meet the needs of stakeholders, paying particular attention to the following aspects: customers, sustainability, research and development, and automation.

**MOTOVARIO's behavioural values are: a focus on customers, teamwork, commitment and responsibility, innovation, and ambition:** decisions are made on the basis of these and in line with the **Corporate Code of Ethics** and measures are taken to increase corporate authority for long-term success.

Formigine, 30 May 2023

MOTOVARIO S.p.A.

CEO

Franco Pacini

